

April 2023

How to order port & connection

Runbook for ATBeX users to order Console Connect port & connection

5 steps to follow

1. Sign up Console Connect
2. Order & activate a port on Console Connect platform
3. Setup Cloud Resources on cloud service platform
4. Order a connection on Console Connect platform
5. Accept the connection on cloud service platform

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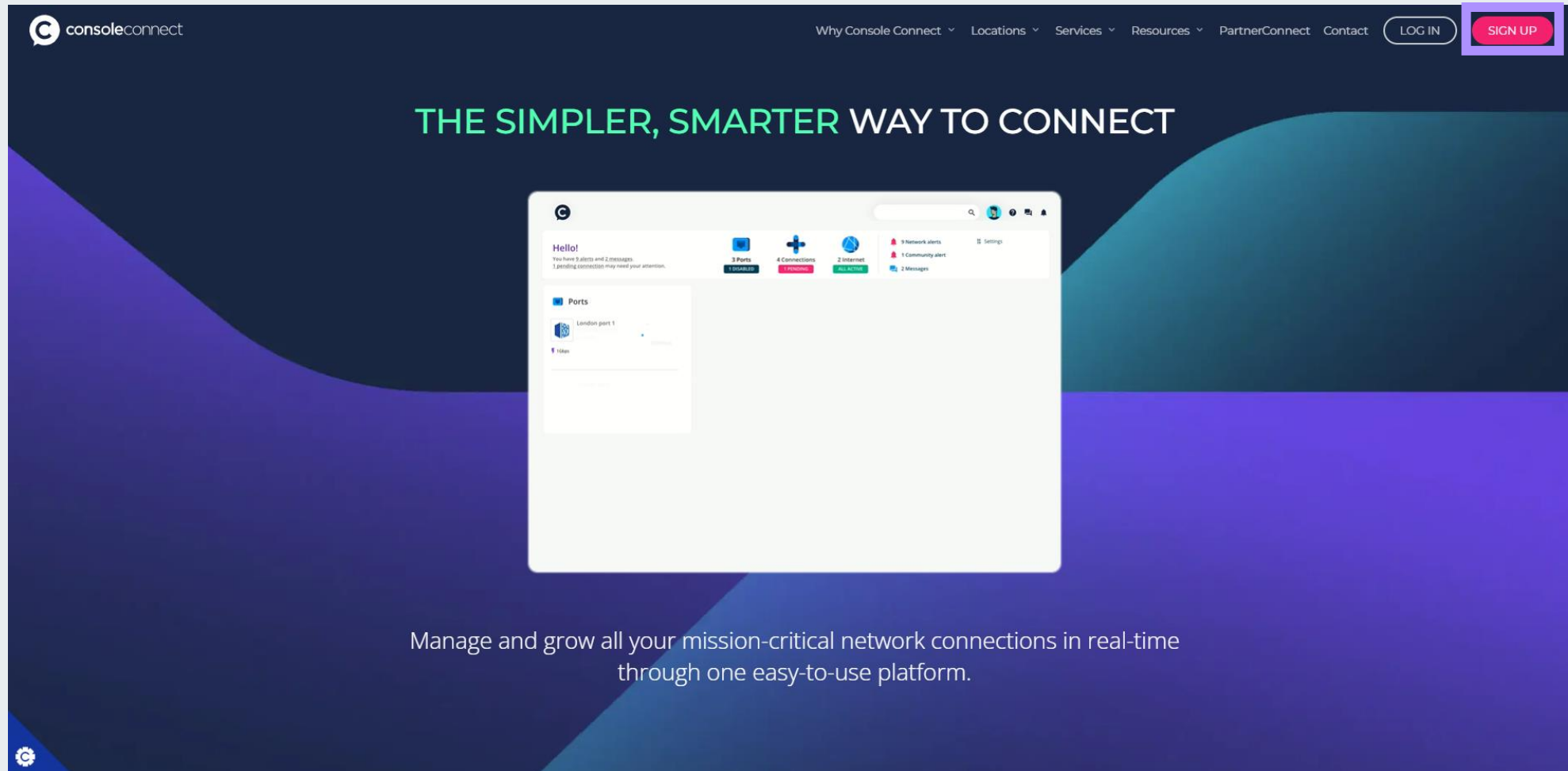
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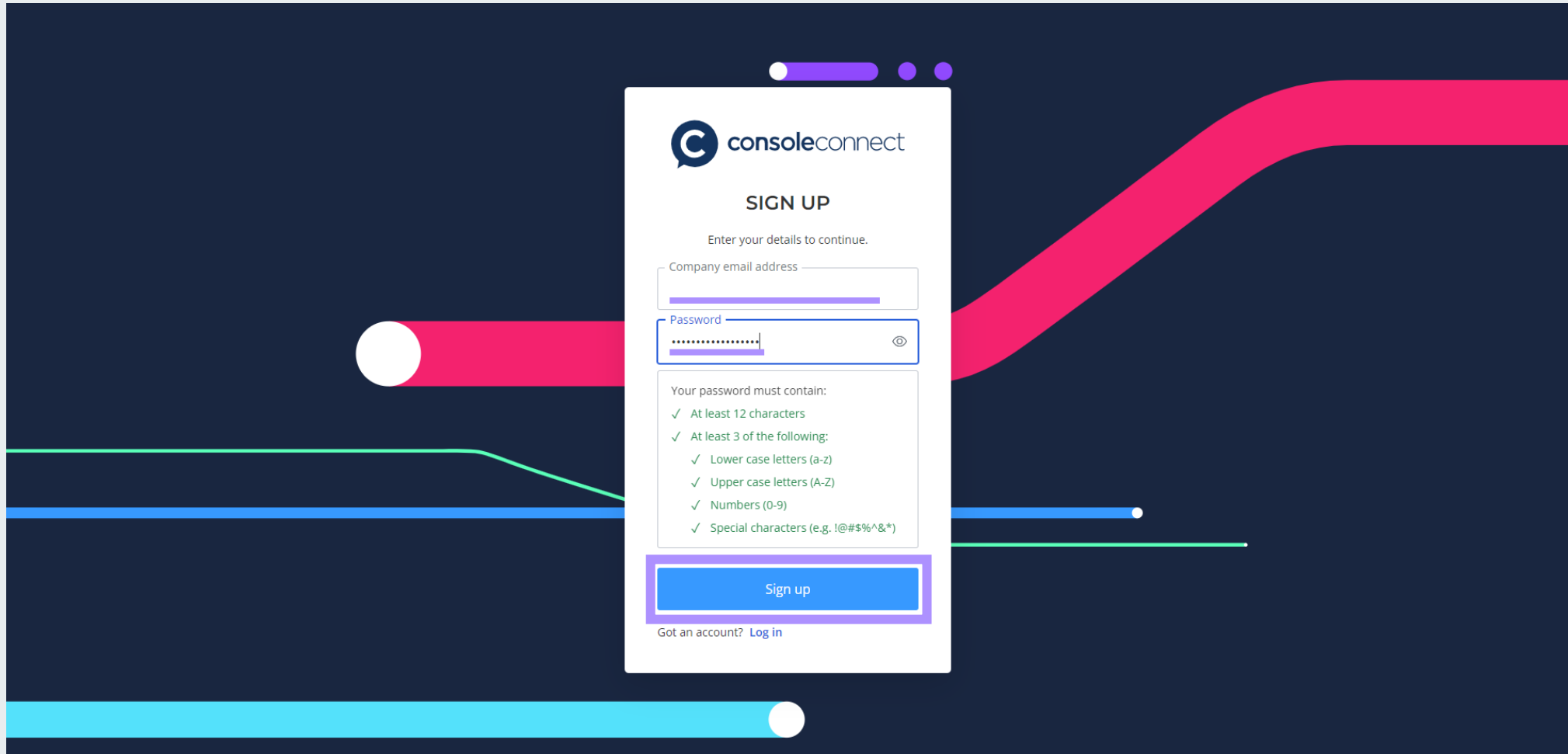
Step 1

Sign up Console Connect

1. Go to [Console Connect site](#), click on “SIGN UP”



2. Enter your email address & Password, then click on “Sign up”



The screenshot shows a web browser window with a dark blue background and colorful abstract shapes. The browser's address bar is empty. The consoleconnect logo is at the top left of the page. The main heading is "SIGN UP". Below it is the instruction "Enter your details to continue." The form has two input fields: "Company email address" and "Password". The "Password" field is filled with dots and has a toggle icon. Below the fields is a list of password requirements, all of which are checked. At the bottom of the form is a blue "Sign up" button. Below the button is a link for users who already have an account.

consoleconnect

SIGN UP

Enter your details to continue.

Company email address

Password

Your password must contain:

- ✓ At least 12 characters
- ✓ At least 3 of the following:
 - ✓ Lower case letters (a-z)
 - ✓ Upper case letters (A-Z)
 - ✓ Numbers (0-9)
 - ✓ Special characters (e.g. !@#\$%^&*)

Sign up

Got an account? [Log in](#)

3. Following notification pops up, and then go to your email box

CHECK YOUR EMAIL

We have sent you an email with instructions to complete the signup process.



The email was sent to:

|

No email?

If you don't receive an email from us within a few minutes, please:

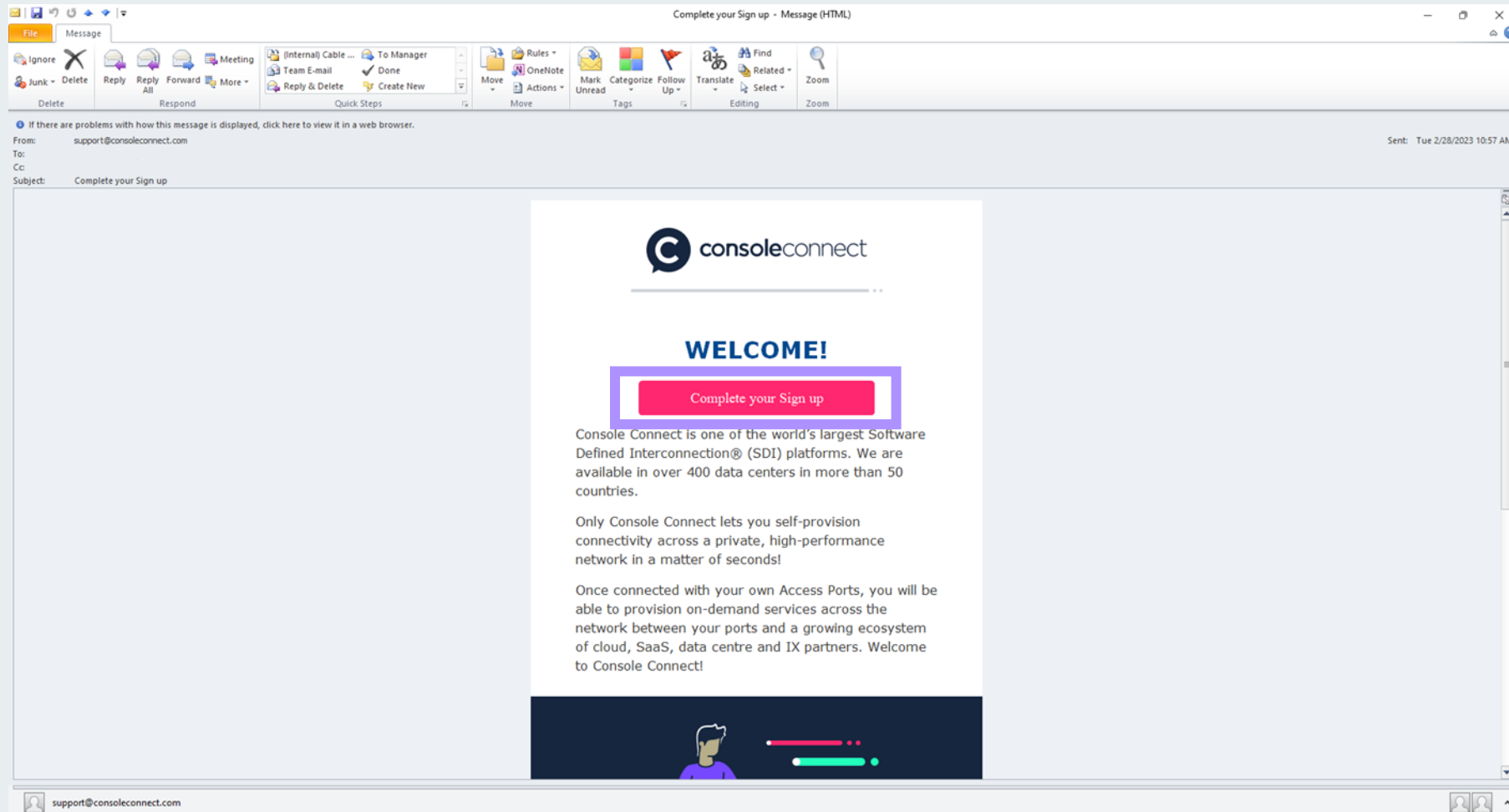
Check the email address above is correct. Mistyped it? No problem. [Sign up](#) again.

Check your spam junk folder for an email from consoleconnect@pccwglobal.com

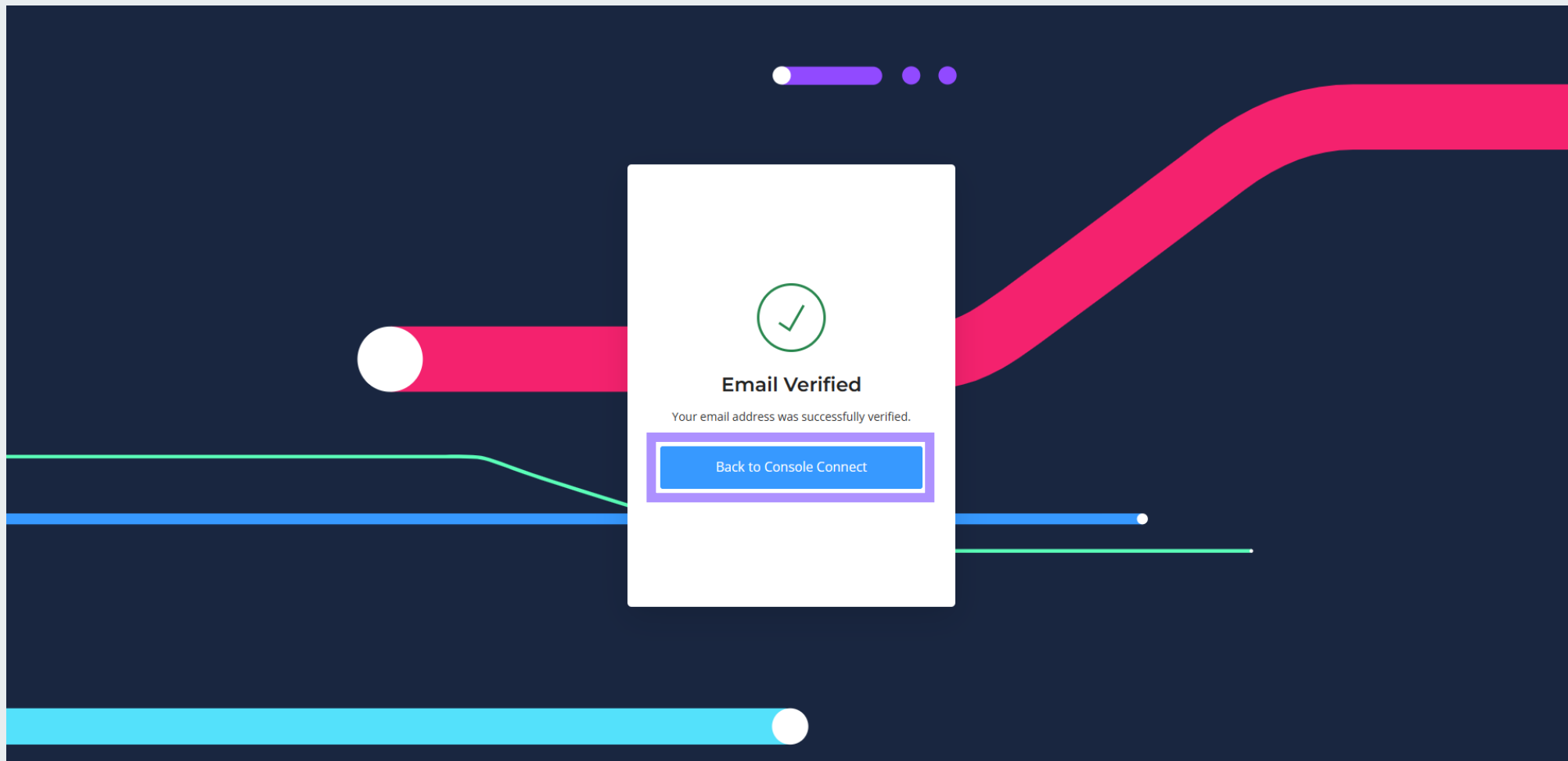
Or contact us at support@consoleconnect.com

Feedback

4. Open an email from Console Connect and click on “Complete your Sign up”



5. Click on “Back to Console Connect”



6. After logging in your account, click on “Create or join a company”

The screenshot shows the Console Connect web application interface. At the top is a dark navigation bar with the Console Connect logo, links for Network, MeetingPlace, and Pricing, a search bar, and user account controls including a profile icon labeled 'AC', an 'Invite' button, and icons for help, chat, and notifications.

Below the navigation bar, a white banner displays 'Welcome ABC Company' in purple, with the text 'Get started with Console Connect' underneath.

The main content area features a large video player on the left showing a man in a blue shirt, with a play button overlay and a 'Hide video' link at the bottom right. To the right of the video is a 'GET STARTED' section titled 'Start building your network'. This section contains a list of actions: 'Create or join a company' (highlighted with a purple border and a blue play button), 'Order a port' (with sub-items 'Add L2 Connection' and 'Add Internet On-Demand'), 'Create CloudRouter' (with sub-item 'Add sites'), and 'Order IoT Global SIMs'.

Below the 'GET STARTED' section is a promotional banner for 'Meet Console Connect at MWC 2023', dated '27 Feb - 2 Mar | Barcelona, Spain', and mentioning 'Hall 2, Stand #2E21'. The banner includes the Console Connect logo and a cityscape image.

At the bottom left, a 'PRODUCTS AND SERVICES' section is partially visible, with the text 'Take control, cut complexity and make connections effortlessly with our suite of products and services'. Below this, 'Port' and 'L2 Connections' are listed with corresponding icons.

A vertical pink 'Feedback' button is located on the far right edge of the interface.

7. Enter your company name, and click on “Create company”

The screenshot displays the 'Create or join a company' interface on the Console Connect platform. The top navigation bar includes links for Network, MeetingPlace, and Pricing, along with a search bar and user profile options. The left sidebar lists various settings, with 'Create or join a company' highlighted. The main content area features a text input field for the company name, currently containing 'ABC Company', and a blue 'Create company' button. Below this, a message states: 'You must be a current employee and have the authority to create a presence on Console Connect on behalf of the company.' A list of existing companies is shown, each with a logo, name, description, and a 'Request to join' button. A red box highlights the 'Create company' button.

Create or join a company

Be part of a company to unlock Console's network features, stay up-to-date with company activities and connect with your colleagues.

Start typing the name of your company. If it is already on Console, just select it from the list to ask to become a member. If your company isn't listed, just hit the Create button to request to have it added.

Company name

ABC Company

ABC Company

Create company

You must be a current employee and have the authority to create a presence on Console Connect on behalf of the company.

Ready to build your network?

Create or join a company to unlock Console's network features

A3 Global Company
System Software Custom Solution for various Industries and enterprises to speed up adaptation or transition to the new...

AL YAH SATELLITE COMMUNICATIONS COMPANY P.J.S.C.
Satellite Service Provider

BNET-TECH Company Limited
Enhancing the safety and mobility of the elderly.

Batelco - Bahrain Telecommunications Company B.S.C.

Castlerock Managed IT Services Company
Managed IT Services Provider in Cape Town, South Africa

National Telecom Public Company Limited

Request to join

Request to join

Request to join

Request to join

Request to join


Request to join


Request to join





Feedback

***If there is already your company on Console, just select it from the list**

8. Upload Business Registration certificate, and enter Registered business name and address

 Network MeetingPlace Pricing

Search... 

 AC [Invite](#)   

Personal details


Change password

Two-factor authentication

Change email

Alert settings

Create or join a company



Ready to build your network?
Create or join a company to unlock Console's network features

Request to create company

Creating a company is the final step towards ordering and using network services on Console Connect. A critical part of creating your company involves providing details we use to verify your identity. Verifying the identity of all companies on Console Connect ensures that our community remains trusted and secure.

You must upload your business registration certificate to allow your company to be created and verified so that you may begin ordering services.

Business registration details

These details will be used to verify your identity.

Business Registration certificate *

Upload...

Registered business name *

Registered business address

Country/Region *

Select..

Street address *

City *

State

Zipcode

Feedback

9. Select Company type & category , and enter your company's name, website & email domain

Network MeetingPlace Pricing

Search...

AC Invite ?

Billing address

☒ Same as above

Company details

These details will determine how you appear within the Console Connect community.

Company type *

Select..

Company name *

This is the name people see on Console Connect

ABC Company

Website *

https://

Primary email domain *

To help identify members of your company on Console Connect

@ example.com

+ add another email domain

Categories *

Please select the categories that best describe your company, products and services. Your company will appear in these categories on index pages, in filters and in search.

Type to search...

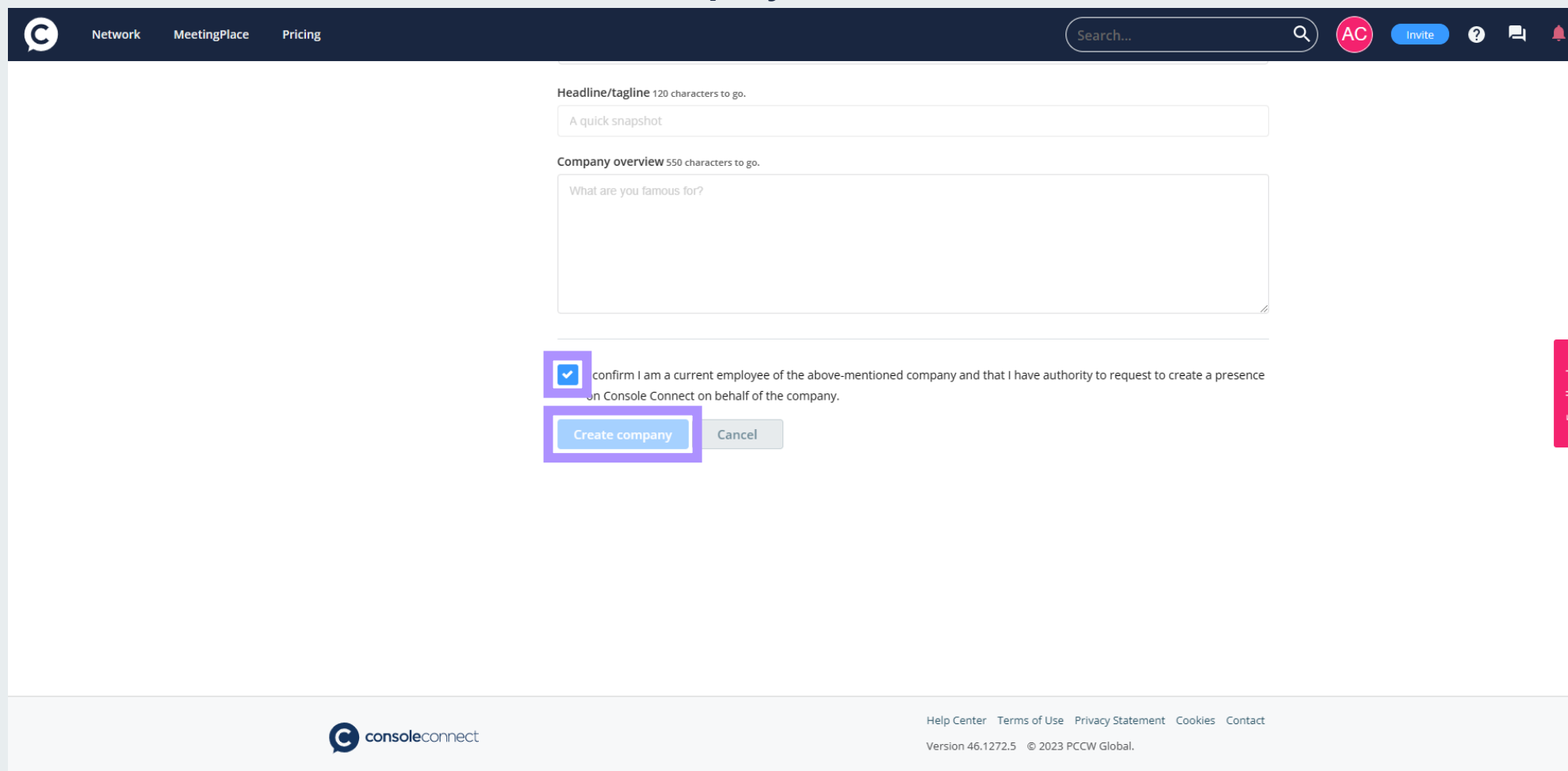
Headline/tagline 120 characters to go.

A quick snapshot

Feedback

*If you have a billing address which is different from the registered business address, uncheck it and enter the information

10. Check the box and click on “Create company”



The screenshot shows the 'Create company' form in the Console Connect application. The form is set against a dark blue header with navigation links: Network, MeetingPlace, and Pricing. A search bar is located on the right side of the header. The main content area is white and contains two text input fields. The first field is labeled 'Headline/tagline 120 characters to go.' and contains the placeholder text 'A quick snapshot'. The second field is labeled 'Company overview 550 characters to go.' and contains the placeholder text 'What are you famous for?'. Below these fields is a checkbox with a blue checkmark, which is highlighted by a red rectangle. The text next to the checkbox reads: 'confirm I am a current employee of the above-mentioned company and that I have authority to request to create a presence on Console Connect on behalf of the company.' Below the checkbox are two buttons: 'Create company' (highlighted by a red rectangle) and 'Cancel'. A vertical red 'Feedback' button is located on the right side of the form. The footer of the page contains the Console Connect logo, version information (46.1272.5), and copyright information (© 2023 PCCW Global).

Network MeetingPlace Pricing

Search...

AC Invite ?

Headline/tagline 120 characters to go.

A quick snapshot

Company overview 550 characters to go.

What are you famous for?

☒ confirm I am a current employee of the above-mentioned company and that I have authority to request to create a presence on Console Connect on behalf of the company.

Create company Cancel

Feedback

consoleconnect

Help Center Terms of Use Privacy Statement Cookies Contact

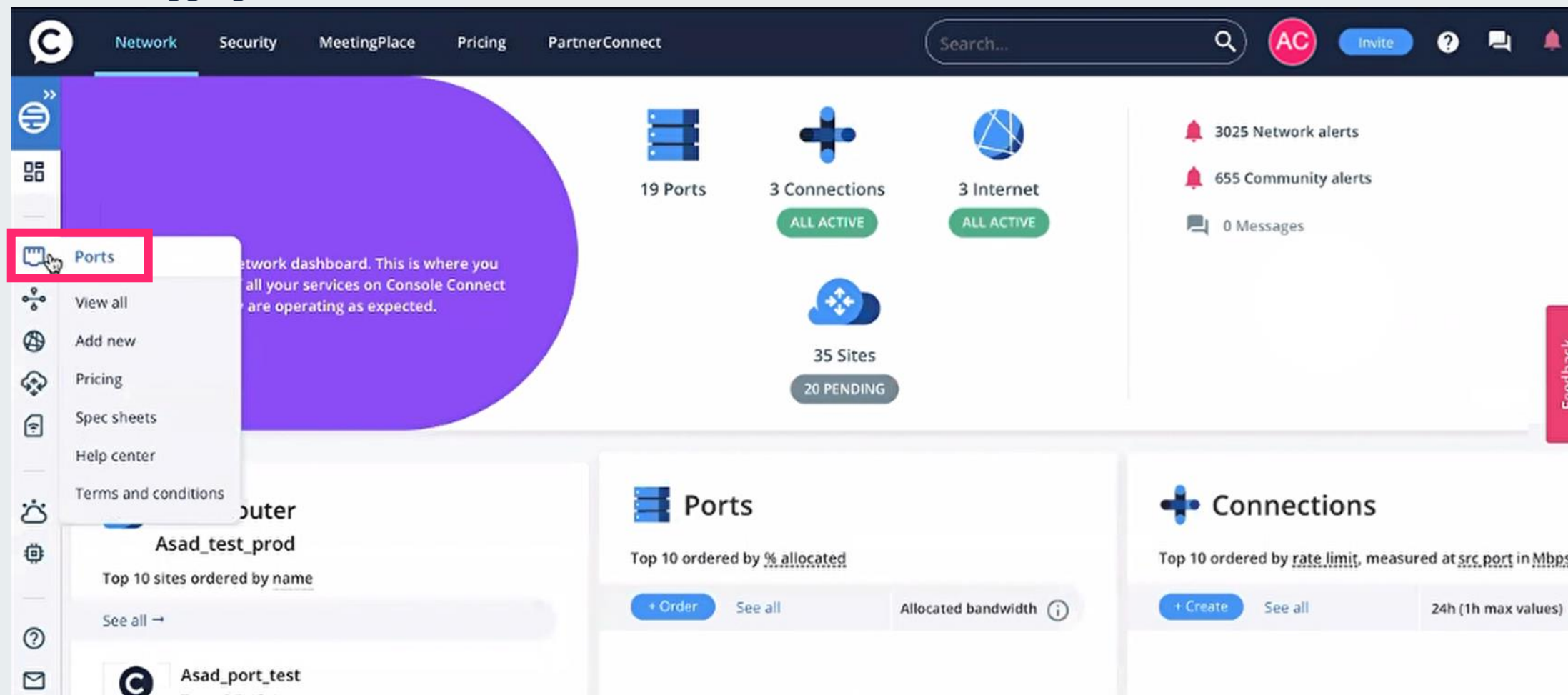
Version 46.1272.5 © 2023 PCCW Global.

***After Console Connect verifies your company identity, it will be registered to the platform**

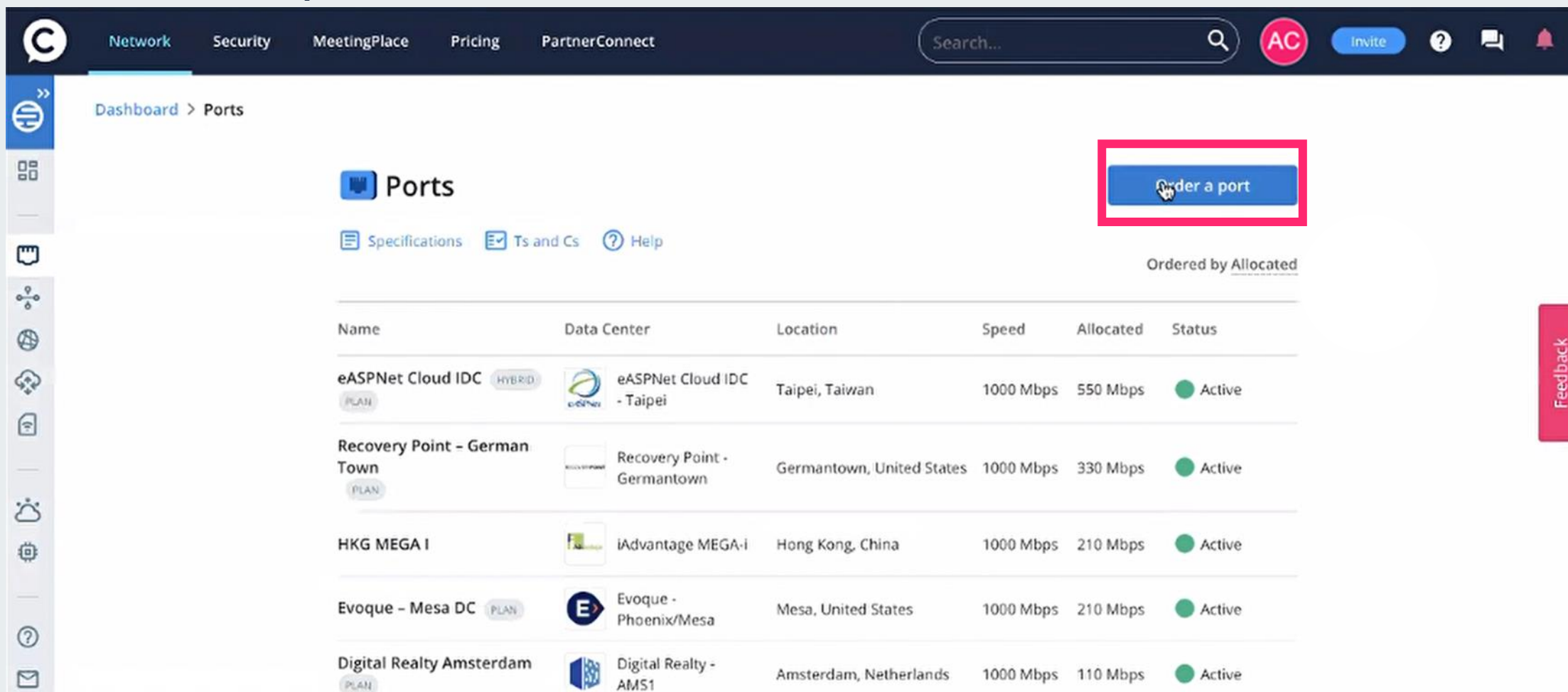
Step 2

Order & activate a port on Console Connect platform

1. After logging in Console Connect user interface, click on “Ports”



2. Click on “Order a port”








Dashboard > Ports

Ports

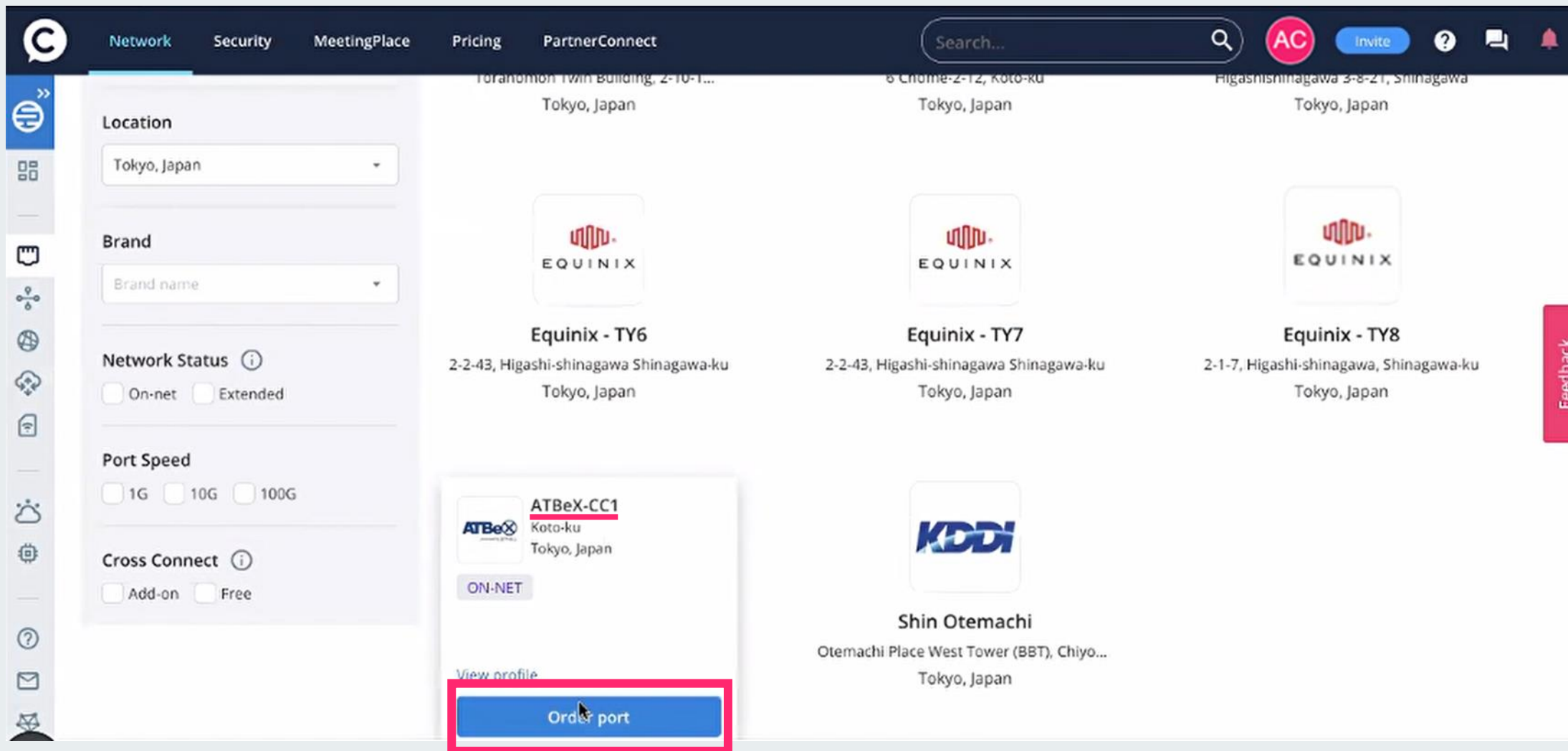
[Specifications](#)
[Ts and Cs](#)
[Help](#)

Ordered by Allocated

Name	Data Center	Location	Speed	Allocated	Status
eASPNNet Cloud IDC <small>HYBRID</small> <small>PLAN</small>	 eASPNNet Cloud IDC - Taipei	Taipei, Taiwan	1000 Mbps	550 Mbps	● Active
Recovery Point - German Town <small>PLAN</small>	 Recovery Point - Germantown	Germantown, United States	1000 Mbps	330 Mbps	● Active
HKG MEGA I	 iAdvantage MEGA-i	Hong Kong, China	1000 Mbps	210 Mbps	● Active
Evoque - Mesa DC <small>PLAN</small>	 Evoque - Phoenix/Mesa	Mesa, United States	1000 Mbps	210 Mbps	● Active
Digital Realty Amsterdam <small>PLAN</small>	 Digital Realty - AMS1	Amsterdam, Netherlands	1000 Mbps	110 Mbps	● Active

Feedback

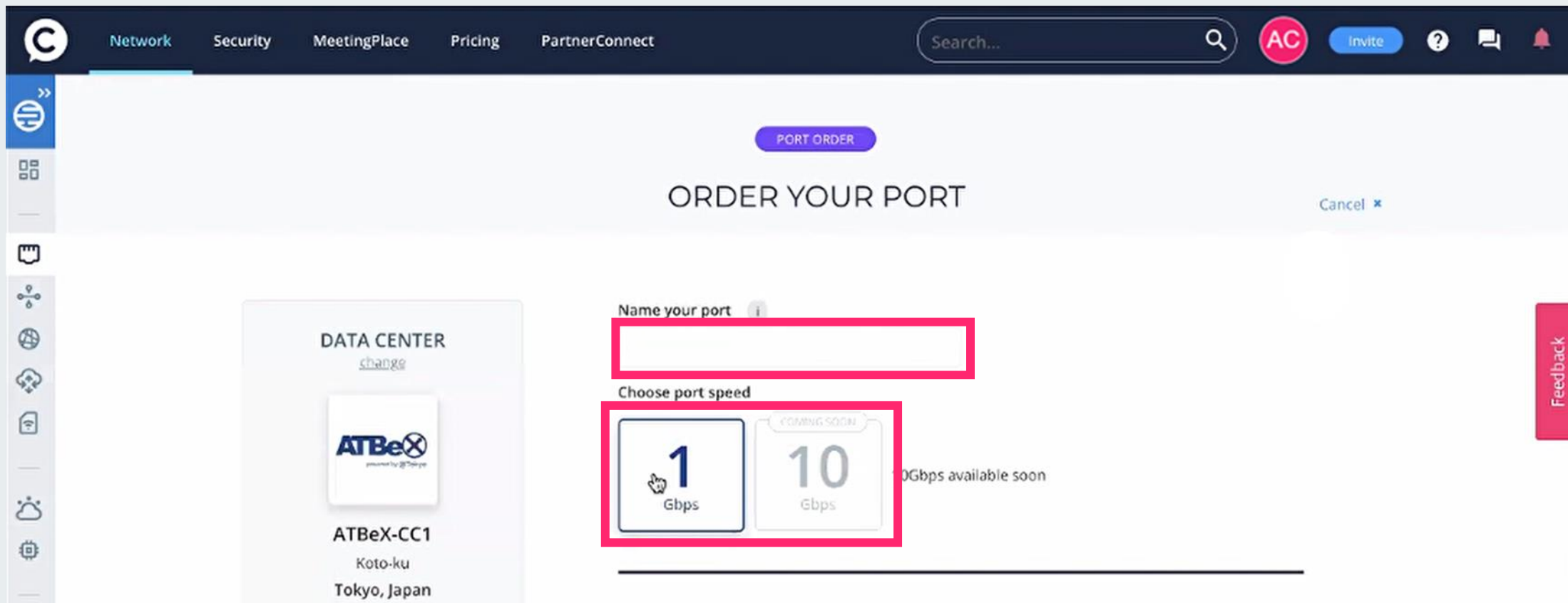
3. Select a data center "ATBeX-CC1", and click on "Order port"



The screenshot shows the consoleconnect interface with the following elements:

- Navigation Bar:** Network (selected), Security, MeetingPlace, Pricing, PartnerConnect. Search bar, AC button, Invite button, and help/notification icons.
- Left Sidebar:** Icons for various network services.
- Filters:**
 - Location:** Tokyo, Japan
 - Brand:** Brand name
 - Network Status:** On-net, Extended
 - Port Speed:** 1G, 10G, 100G
 - Cross Connect:** Add-on, Free
- Data Centers:**
 - Equinix - TY6:** 2-2-43, Higashi-shinagawa Shinagawa-ku, Tokyo, Japan
 - Equinix - TY7:** 2-2-43, Higashi-shinagawa Shinagawa-ku, Tokyo, Japan
 - Equinix - TY8:** 2-1-7, Higashi-shinagawa, Shinagawa-ku, Tokyo, Japan
 - ATBeX-CC1:** Koto-ku, Tokyo, Japan. **ON-NET** status. **Order port** button (highlighted with a red box).
 - Shin Otemachi:** Otemachi Place West Tower (BBT), Chiyo..., Tokyo, Japan
- Feedback:** A vertical red button labeled "Feedback" on the right side.

4. Name your port, and Choose port speed




PORT ORDER

ORDER YOUR PORT

Cancel ✕

DATA CENTER
[change](#)



ATBeX-CC1
Koto-ku
Tokyo, Japan

Name your port ⓘ

Choose port speed

1
Gbps

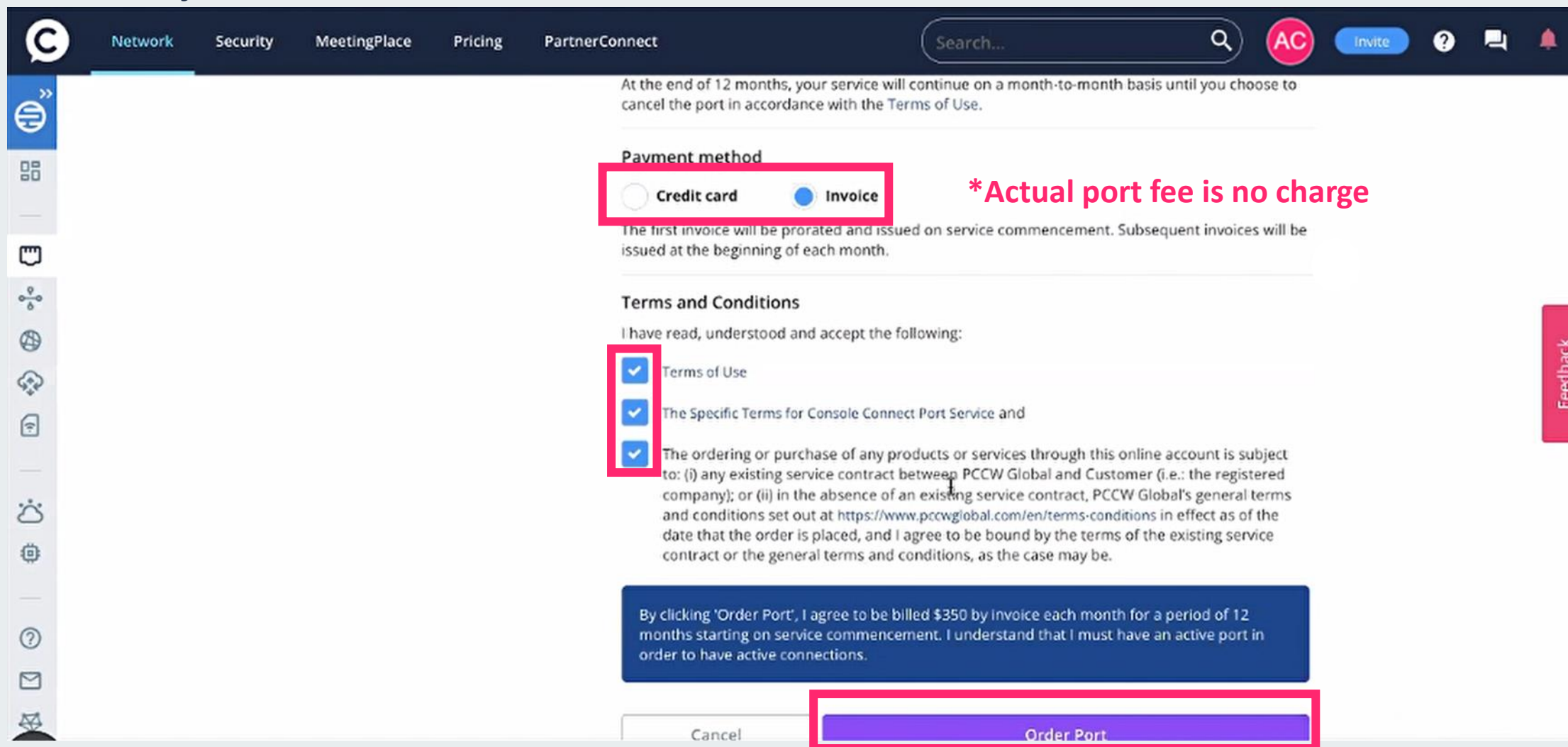
COMING SOON

10
Gbps

10Gbps available soon

Feedback

5. Select Payment method, check Terms and Conditions, and click on “Order Port”



At the end of 12 months, your service will continue on a month-to-month basis until you choose to cancel the port in accordance with the Terms of Use.

Payment method

☐ Credit card
 ☒ Invoice
 *Actual port fee is no charge

The first invoice will be prorated and issued on service commencement. Subsequent invoices will be issued at the beginning of each month.

Terms and Conditions

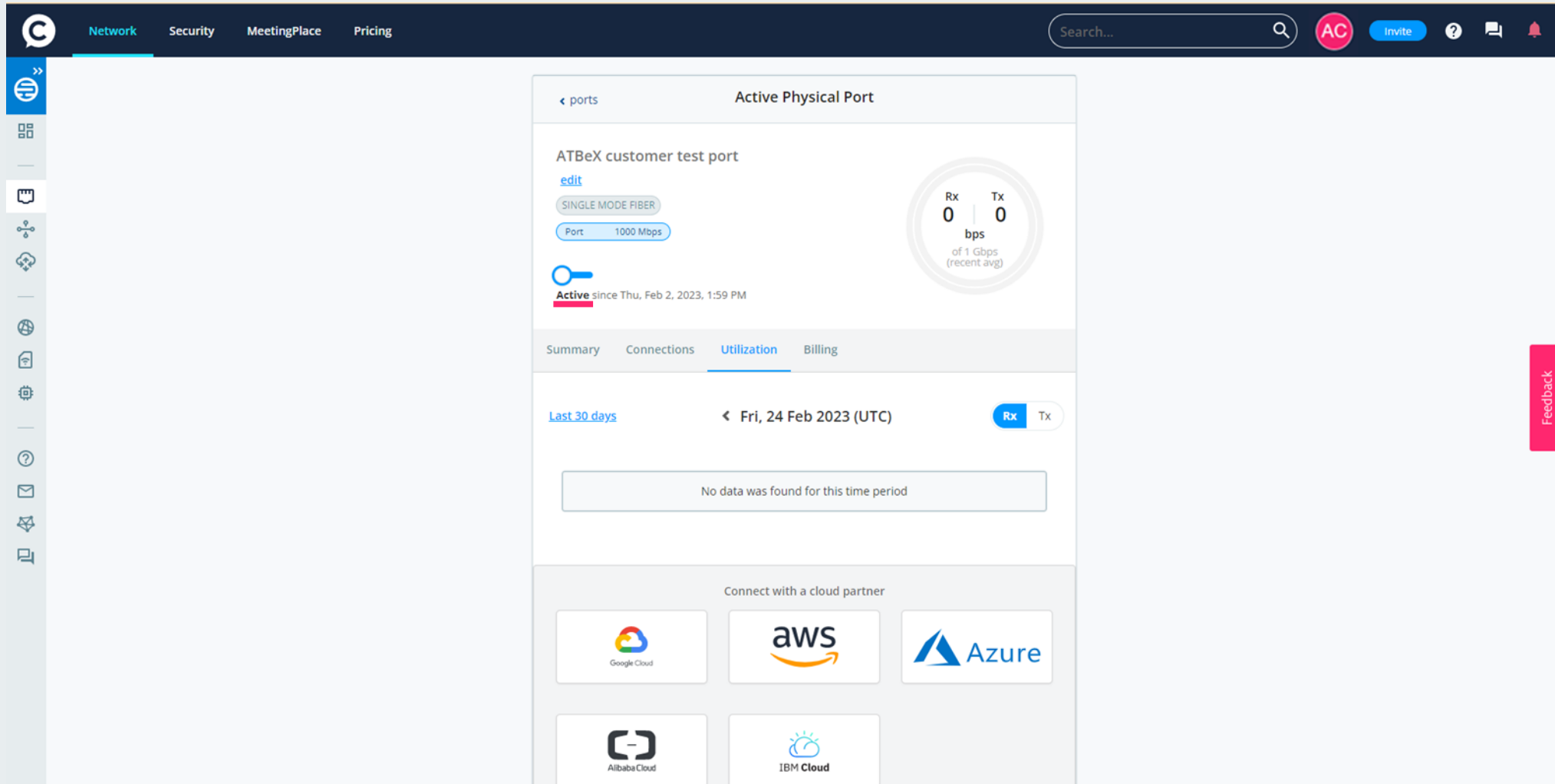
I have read, understood and accept the following:

- ☒ Terms of Use
- ☒ The Specific Terms for Console Connect Port Service and
- ☒ The ordering or purchase of any products or services through this online account is subject to: (i) any existing service contract between PCCW Global and Customer (i.e.: the registered company); or (ii) in the absence of an existing service contract, PCCW Global's general terms and conditions set out at <https://www.pccwglobal.com/en/terms-conditions> in effect as of the date that the order is placed, and I agree to be bound by the terms of the existing service contract or the general terms and conditions, as the case may be.

By clicking 'Order Port', I agree to be billed \$350 by invoice each month for a period of 12 months starting on service commencement. I understand that I must have an active port in order to have active connections.

6. Once the virtual port is assigned, Console Connect Support Team will send a range of VLAN & an NNI reference (e.g. L11105) to you via email
7. You are required to fill in a manual order form prepared by AT TOKYO with the VLAN range information & the NNI reference, then forward the completed form to your sales team so that AT TOKYO can provision Ethernet connection between the physical access port that you get from AT TOKYO and the NNI connected to Console Connect
8. After you confirmed with AT TOKYO that the Ethernet connection is active, you need to notify Console Connect Support Team (support@consoleconnect.com) so that they can activate the virtual port
9. Once the virtual port is active, you will receive confirmation via email and an alert within your Console Connect dashboard that the virtual port is active

10. Port is "Active"



The screenshot displays the consoleconnect web application. The top navigation bar includes links for Network, Security, MeetingPlace, and Pricing, along with a search bar and user profile (AC). The left sidebar contains various system icons. The main content area shows the 'Active Physical Port' configuration for 'ATBeX customer test port'. The port is configured as 'SINGLE MODE FIBER' with a speed of '1000 Mbps'. A circular gauge shows 'Rx' and 'Tx' rates at '0 bps' of a '1 Gbps' capacity. The status is 'Active' since 'Thu, Feb 2, 2023, 1:59 PM'. Below this, tabs for 'Summary', 'Connections', 'Utilization', and 'Billing' are visible. The 'Utilization' tab is active, showing a 'Last 30 days' view for 'Fri, 24 Feb 2023 (UTC)'. A message states 'No data was found for this time period'. At the bottom, a section titled 'Connect with a cloud partner' features logos for Google Cloud, AWS, Azure, Alibaba Cloud, and IBM Cloud. A vertical 'Feedback' button is on the right edge.

Step 3

Setup Cloud Resources on cloud service platform

* In this runbook, AWS cloud service is used as an example

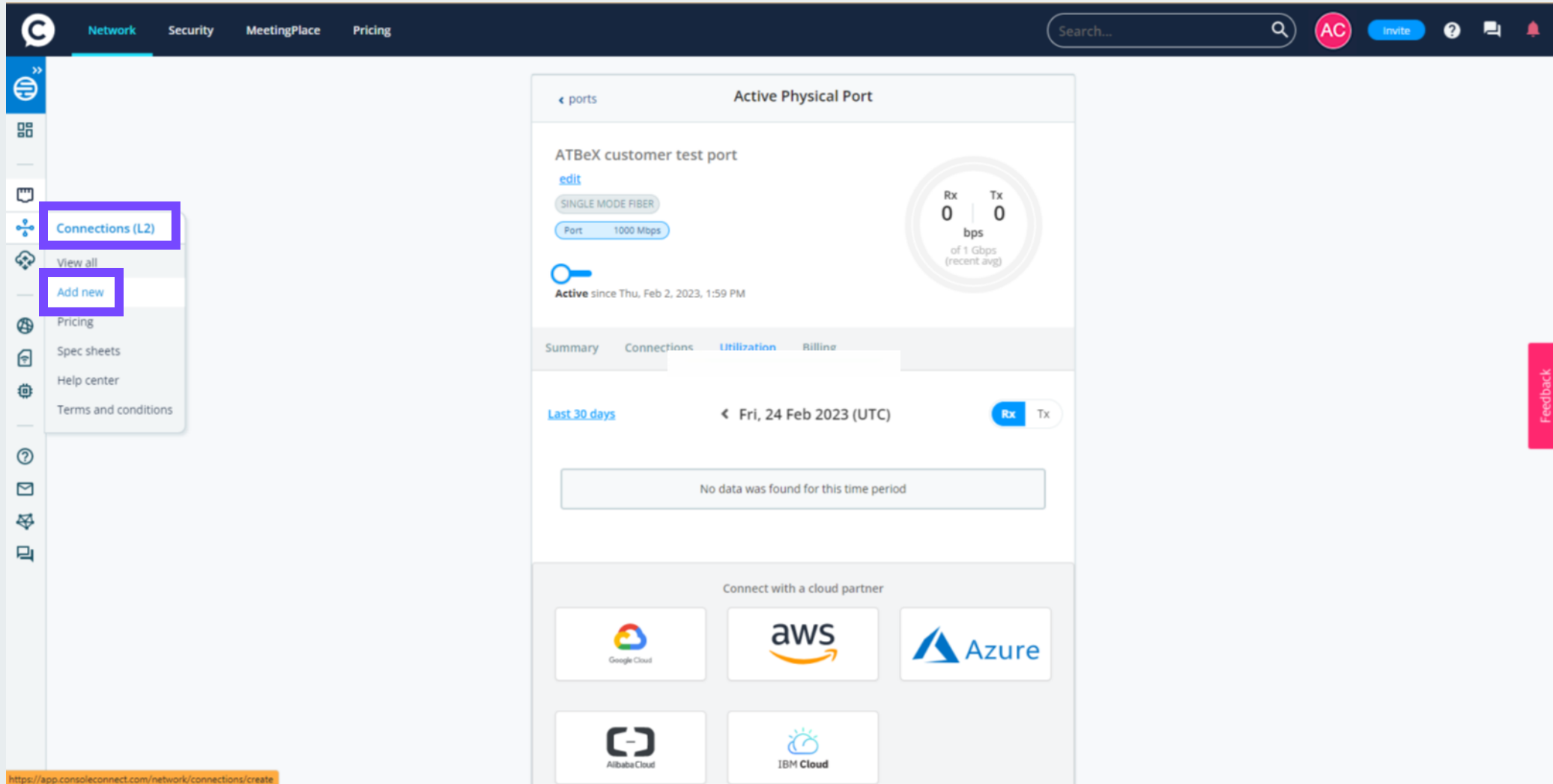
1. After logging in a cloud service platform (AWS Management Console), create Virtual Private Cloud (VPC) with IP block
2. Create a subnet
3. Create Virtual Machine (VM)
4. Allocate Elastic IP address
5. Create Internet Gateway
6. Attach Internet Gateway to VPC
7. Associate Elastic IP address with VM
8. Create Virtual Private Gateway (VPG)
9. Attach VPG to VPC
10. Configure default route, and attach the default gateway to Internet Gateway
11. Configure route propagation on Virtual Private Gateway tab to enabled

For detailed instructions of the 1 – 11, please go to [this demo video](#) explaining them during the time slot between 0:27 and 6:17

Step 4

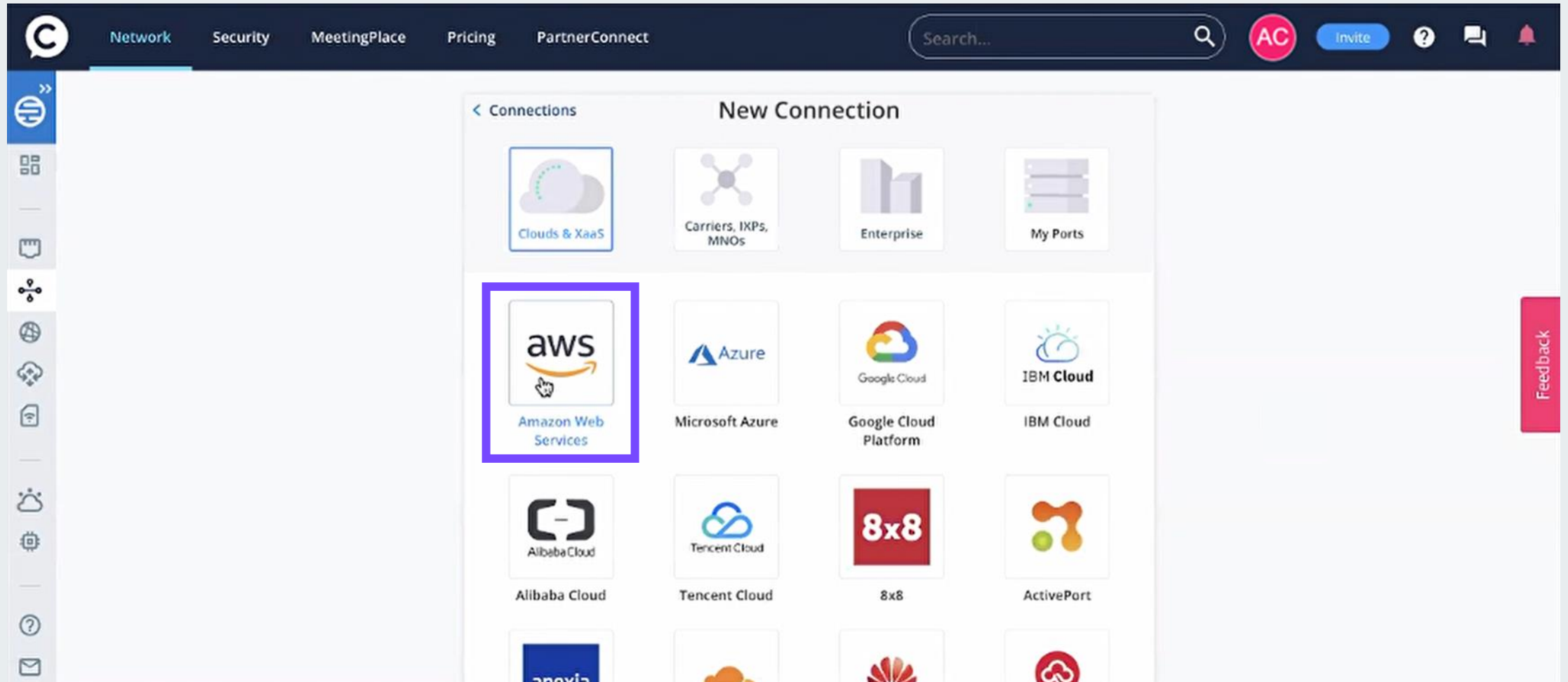
Order a connection on Console Connect platform

1. After provisioning of the virtual port has been accomplished, click on “Connections (L2)” & “Add new”



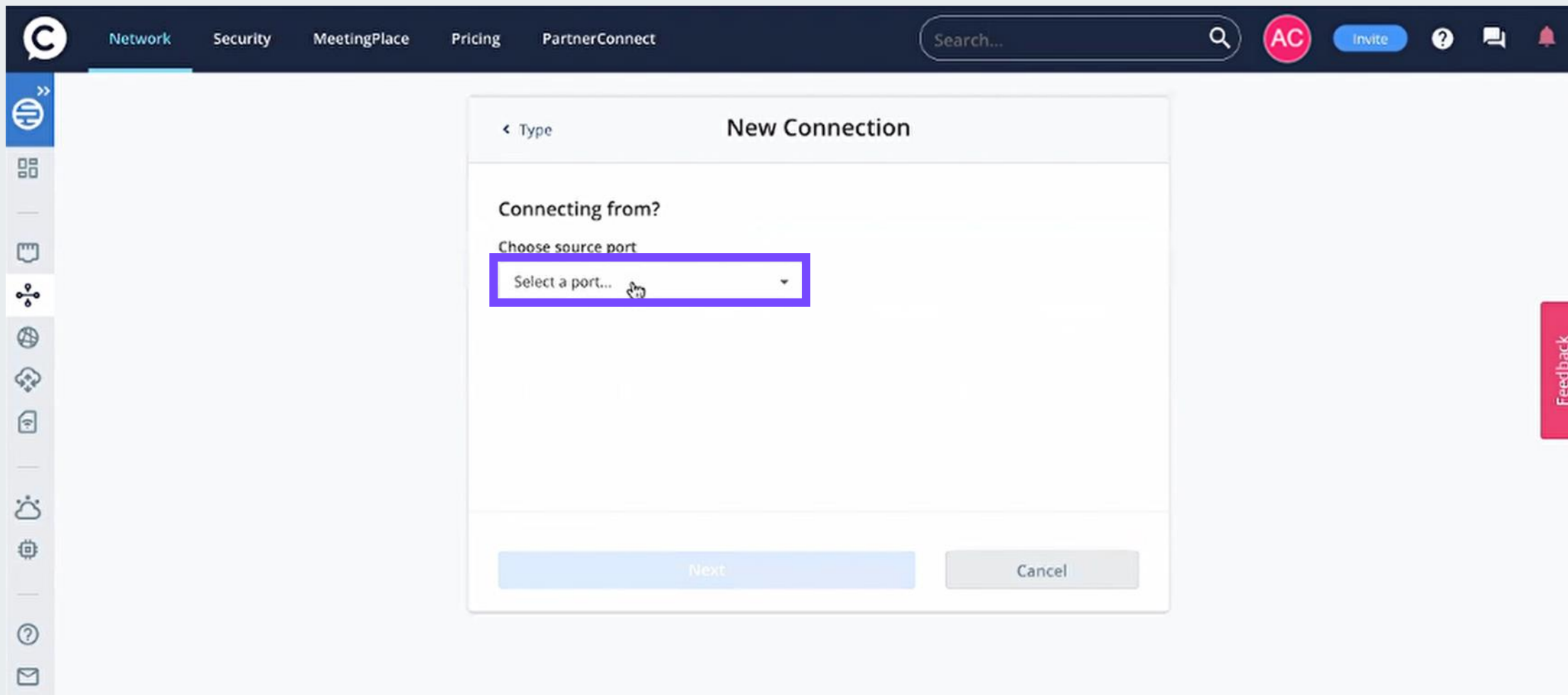
The screenshot displays the consoleconnect web application interface. The top navigation bar includes links for Network, Security, MeetingPlace, and Pricing, along with a search bar and user profile information (AC, invite, help, chat, notifications). The left sidebar contains a menu with icons for various functions. The 'Connections (L2)' menu item is highlighted with a red box, and the 'Add new' button is also highlighted with a red box. The main content area shows the 'Active Physical Port' section for 'ATBeX customer test port', including details like 'SINGLE MODE FIBER', 'Port 1000 Mbps', and a circular gauge showing '0 bps of 1 Gbps (recent avg)'. Below this, there are tabs for Summary, Connections, Utilization, and Billing. The Utilization tab is active, showing a date range of 'Fri, 24 Feb 2023 (UTC)' and a message 'No data was found for this time period'. At the bottom, there is a section titled 'Connect with a cloud partner' featuring logos for Google Cloud, AWS, Azure, Alibaba Cloud, and IBM Cloud. A red 'Feedback' button is visible on the right side of the interface.

2. Select a cloud service to which you would like to connect your port



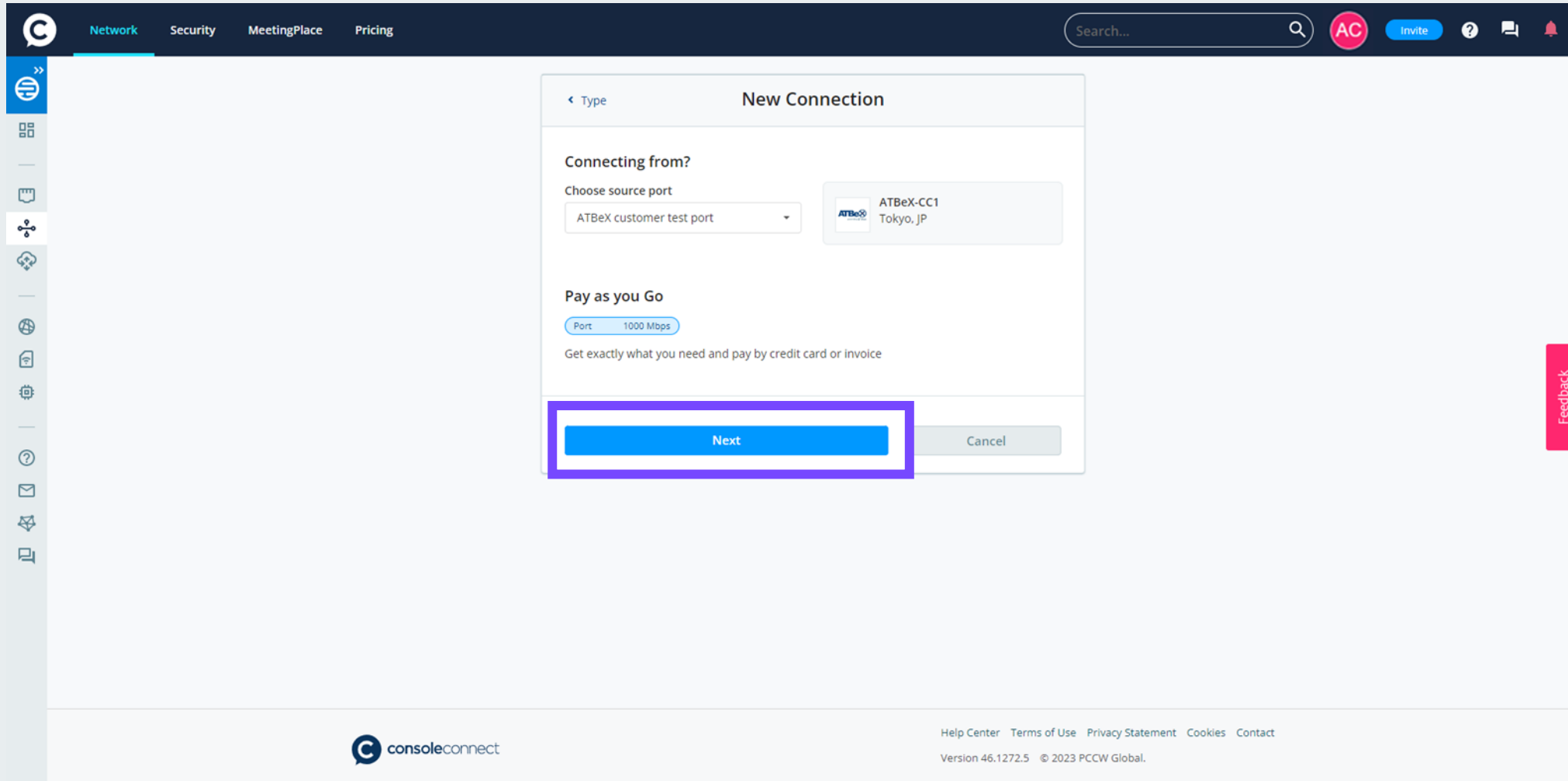
**In this runbook, we'll chose Amazon Web Services*

3. Select your port



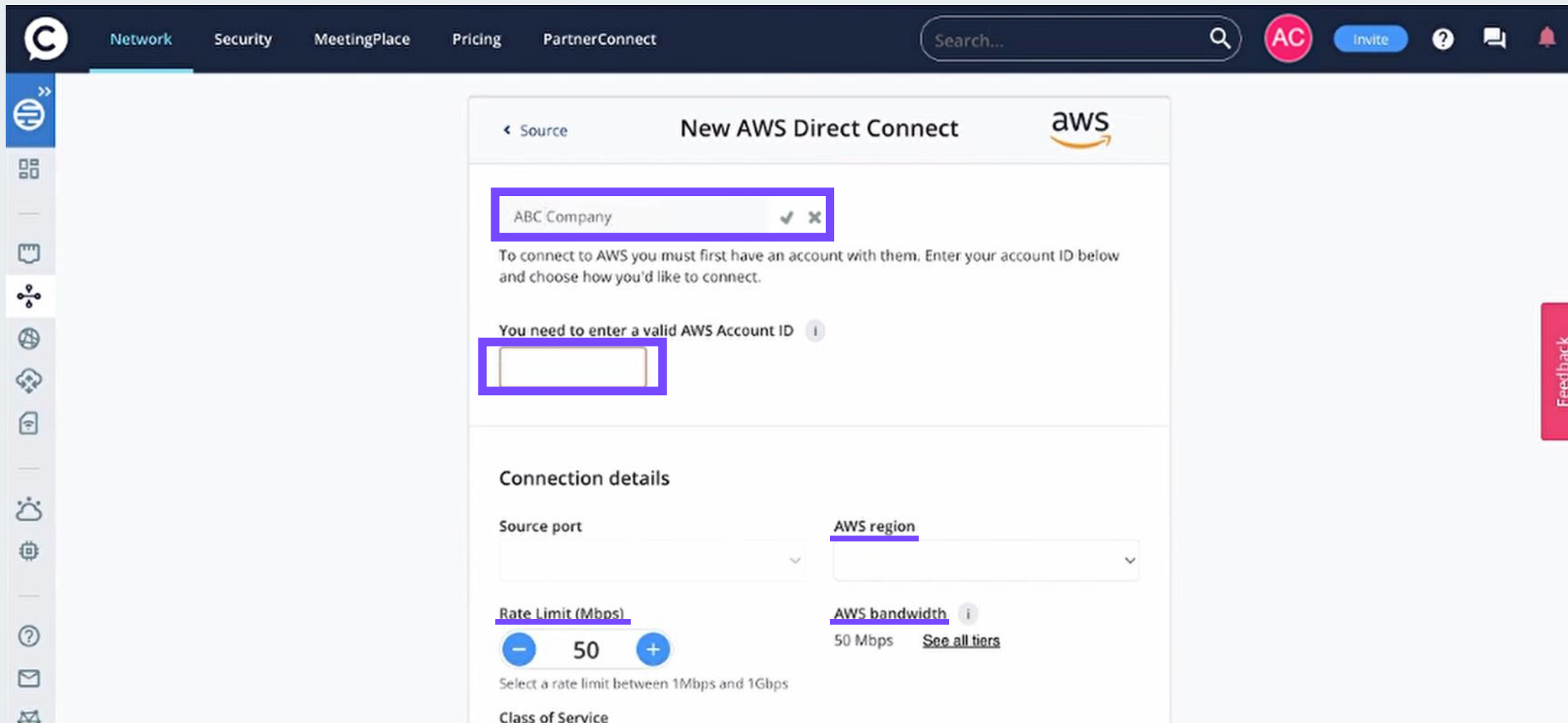
The screenshot shows the 'New Connection' dialog box in the consoleconnect application. The dialog is titled 'New Connection' and has a back arrow and 'Type' label. It asks 'Connecting from?' and 'Choose source port'. A dropdown menu is open, showing 'Select a port...' with a cursor pointing to it. The dropdown is highlighted with a red border. At the bottom are 'Next' and 'Cancel' buttons. The background shows the consoleconnect dashboard with a sidebar and top navigation bar.

4. Click on “Next” keeping the default setting of “Pay as you Go”



The screenshot shows the 'New Connection' dialog box in the consoleconnect interface. The dialog has a title bar with a back arrow and the text 'Type New Connection'. Below the title bar, there is a section titled 'Connecting from?' with a dropdown menu labeled 'Choose source port' showing 'ATBeX customer test port'. To the right of the dropdown is a box containing the ATBeX logo and the text 'ATBeX-CC1 Tokyo, JP'. Below this, there is a section titled 'Pay as you Go' with a button labeled 'Port 1000 Mbps'. Underneath this button is the text 'Get exactly what you need and pay by credit card or invoice'. At the bottom of the dialog, there are two buttons: 'Next' (highlighted with a purple border) and 'Cancel'. The background of the interface shows a sidebar with various icons and a top navigation bar with tabs for 'Network', 'Security', 'MeetingPlace', and 'Pricing'. A search bar and user profile 'AC' are also visible in the top bar. A 'Feedback' button is located on the right side of the dialog.

5. Edit the connection name, enter your AWS Account ID, and select AWS region, Rate Limit & bandwidth



New AWS Direct Connect

Source

ABC Company ✓ ✕

To connect to AWS you must first have an account with them. Enter your account ID below and choose how you'd like to connect.

You need to enter a valid AWS Account ID ⓘ

Connection details

Source port

AWS region

Rate Limit (Mbps)

AWS bandwidth ⓘ 50 Mbps [See all tiers](#)

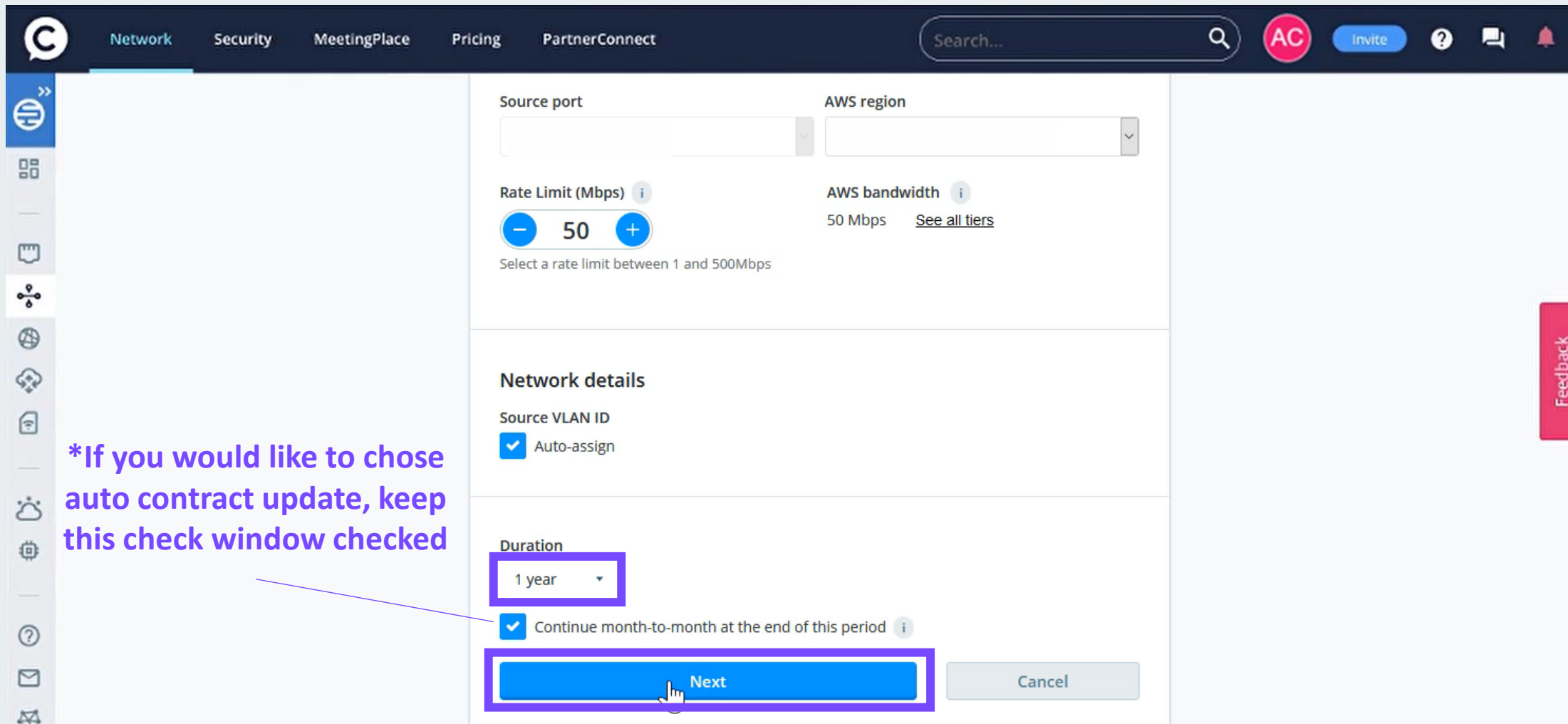
Select a rate limit between 1Mbps and 1Gbps

Class of Service

Feedback

***Editing the connection name is optional**

6. Select Contract Duration from options of "1 year", "1 month", "1 week" & "1 day"



Source port

AWS region

Rate Limit (Mbps) *i*

50

Select a rate limit between 1 and 500Mbps

AWS bandwidth *i*

50 Mbps [See all tiers](#)

Network details

Source VLAN ID

☒ Auto-assign

Duration

1 year

☒ Continue month-to-month at the end of this period *i*

Next

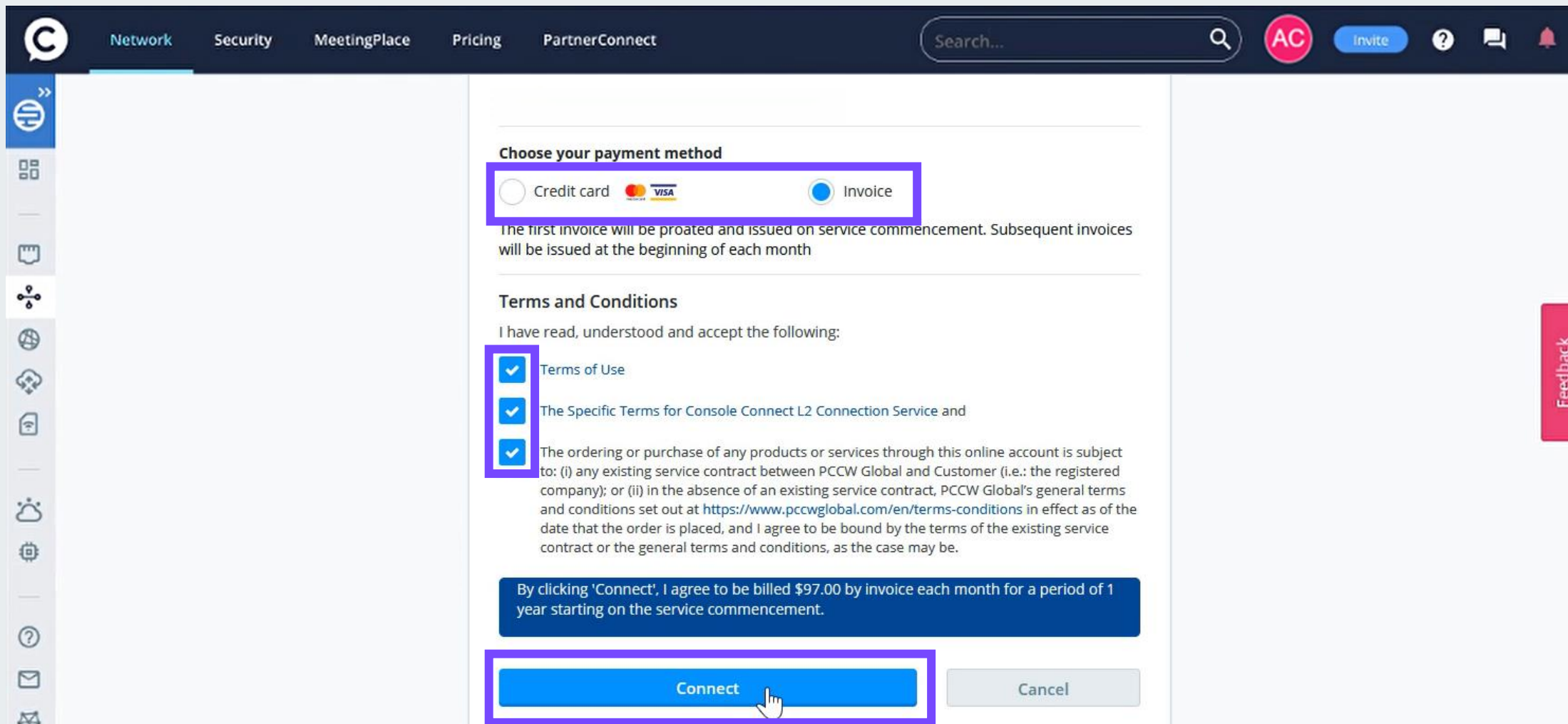
Cancel

Feedback

**If you would like to chose auto contract update, keep this check window checked*


**For Source VLAN ID, "Auto-assign" is selected by default, but you can chose VLAN of choice if it is available*

7. Select Payment method, check Terms and Conditions, and click on “Connect”



The screenshot shows the Console Connect interface. The top navigation bar includes links for Network, Security, MeetingPlace, Pricing, and PartnerConnect. A search bar and user profile (AC) are also present. The left sidebar contains various icons for navigation. The main content area is divided into two sections: 'Choose your payment method' and 'Terms and Conditions'.

Choose your payment method

☐ Credit card  ☒ Invoice

The first invoice will be proated and issued on service commencement. Subsequent invoices will be issued at the beginning of each month


Terms and Conditions

I have read, understood and accept the following:

- ☒ Terms of Use
- ☒ The Specific Terms for Console Connect L2 Connection Service and
- ☒ The ordering or purchase of any products or services through this online account is subject to: (i) any existing service contract between PCCW Global and Customer (i.e.: the registered company); or (ii) in the absence of an existing service contract, PCCW Global's general terms and conditions set out at <https://www.pccwglobal.com/en/terms-conditions> in effect as of the date that the order is placed, and I agree to be bound by the terms of the existing service contract or the general terms and conditions, as the case may be.

By clicking 'Connect', I agree to be billed \$97.00 by invoice each month for a period of 1 year starting on the service commencement.

Connect

- 
8. Your connection has been ordered and will be created shortly
 9. After your connection has been created, you will need to go to the Cloud Service (AWS Management Console) to accept the connection

Step 5

Accept the connection on cloud service platform

1. After logging in a cloud service platform (AWS Management Console), accept Direct Connect
2. Create Direct Connect Gateway (DCG)
3. Create Virtual Interface
4. Associate DCG with Virtual Private Cloud (VPC)

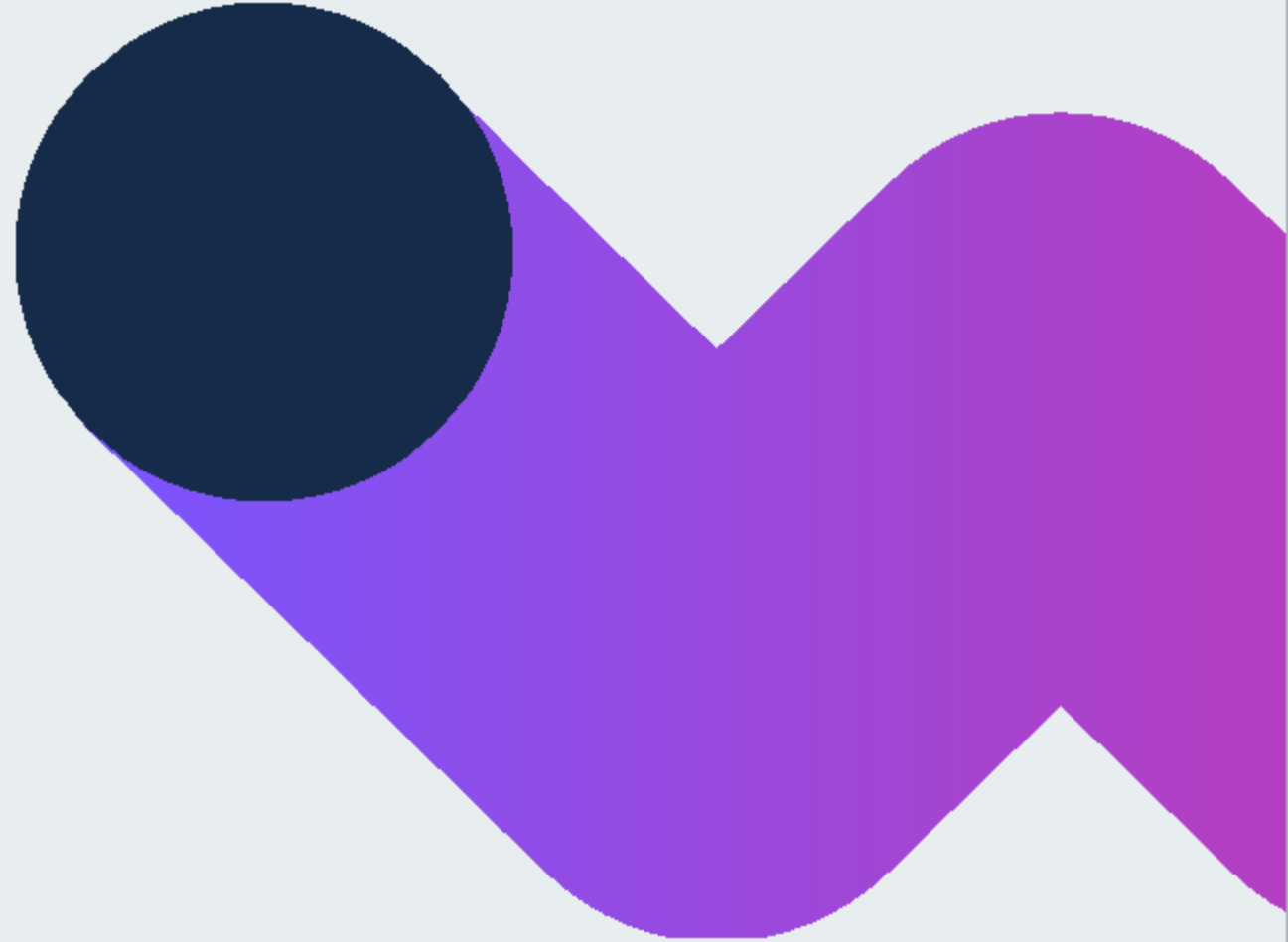
For detailed instructions of the 1 – 4, please go to [this demo video](#) explaining them during the time slot between 10:54 and 14:08

Note

This runbook assumes that AWS is used via Console Connect. But there are demo videos explaining how to connect ports to following cloud services in [this link](#).

- Google Cloud
- Microsoft Azure
- IBM Cloud
- Alibaba Cloud
- Oracle Cloud

For queries, please send email to support@consoleconnect.com & mmasutani@pccwgloba.com.



Thank you

Australia

Level 3 | 200 Mary Street | Brisbane QLD 4000 | Australia

United Kingdom

7/F 63 St. Mary Axe | London EC3A 8AA | UK

France

2/F 16 rue Washington | 75008 Paris | France

Greece

340 Kifisias Avenue/340 Olimpionikon | Neo Psychiko 154 51 | Athens | Greece

Germany

Schillerstr. 31 | 60313 Frankfurt/M. | Germany

United States

475 Springpark Place | Suite 100 | Herndon | VA 20170 | USA



Singapore

6 Temasek Boulevard | #41-04A/05 | Suntec Tower Four | 038986 | Singapore

Hong Kong

20/F, Telecom House | 3 Gloucester Road | Wan Chai | Hong Kong

Japan

11F – 11A-3 | Imperial Hotel Tower | 1-1-1, Uchisaiwaicho, Chiyoda-ku | Tokyo 100-0011 | Japan

South Africa

Building 12 | 1 Woodmead Drive | Woodmead | Johannesburg 2191 | South Africa

UAE, Dubai

Office 401 & 408 | Level 4 | Arjaan Business Tower | Dubai Media City | Dubai

Talk to us:

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